GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Revenue (Commercial Taxes) Department – System Reforms – Ensuring sustenance of certain Institutional Reforms initiated by the Andhra Pradesh Commercial Taxes Department – Orders – Issued.

REVENUE (COMMERCIAL TAXES) DEPARTMENT

G.O.Ms.No.73 Dated:23.02.2024.

Read:-

From the CCST vide CCST's Ref.No REV03-12039(31)/38/2024-COMM, dated.01.02.2024.

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In the reference cited, the Chief Commissioner of State Tax (CCST), Andhra Pradesh, Guntur district has submitted a proposal for ensuring the sustenance of certain institutional reforms initiated by the Andhra Pradesh Commercial Taxes Department (AP CTD).

2. He has informed that the introduction of the Goods and Services Tax (GST) on July 1, 2017, has been a paradigm shift in indirect taxation in India, and the value-added nature of the tax and the inclusion of services sector have introduced new challenges in tax administration for the AP CTD. However, the extensive workflow automation of GST business processes also opened opportunities for the use of data analytics in intelligence generation.

3. In this context, the CCST has informed that the AP CTD have initiated certain institutional reforms to restructure administration, improve performance management, build capabilities, workflow automate processes, develop processes and revenues monitoring Dashboard, use data analytics, improve intelligence collection, enhance the quality of investigations and adjudications etc. To effectively implement these reforms, three knowledge management verticals – Data Analytics Cell, Legal Cell, and Trainings Cell – have been established at the Office of the CCST and consisting of select professionally competent officials. Besides a Central Intelligence Wing (CIW) has been established, with very limited enforcement responsibilities, to standardise and increase the effectiveness of human intelligence collection, support the SMC on human intelligence, and improve the quality of inspections.

4. The CCST has also informed that the AP CTD has continuously iterated with different piecemeal IT modules since the introduction of GST, including procurement of different licensed software for data visualisation, though they have never been put to full use. He has requested that now that a comprehensive proprietary IT system has been put in place, it is only appropriate that the same be stabilised and consolidated, instead of wasting resources in procuring new software and developing systems afresh when officers change.

5. He has also informed that these measures have been necessitated by the new nature of the GST law, the large numbers of changes made to the law and business processes in the last seven years, the increased work-flow automation of business processes, and the availability of large volumes of transactional data from the GST Network now. He has also informed that

(P.T.O.)

ANNEXURE B

Format of compliance report to be submitted by the CCST to the Government

In compliance of GO Ms No ____, Revenue (CT) Department, dated ____, I submit the following information for the period from _____ to _____ for each of the 61 initiatives at Annexure A:

Initiative Number (Sl. No. of Annexure A)	System Reform Name	Compliance status*	Changes or additions made, if any**	Remarks

*May indicate in brief whether being implemented, requirements are being complied with, reviews have been done etc.

**May briefly indicate the changes made and also enclose the associated Circulars /SOPs/Instructions.

Chief Commissioner of State Tax (CCST)
Commercial Taxes Department
Government of Andhra Pradesh

N GULZAR
PRINCIPAL SECRETARY TO GOVERNMENT (CT) FINANCE (FAC)